

DAVID D. SCRIBNER

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OBJECTIVE

To obtain a challenging position providing and maintaining access to system and network resources with a growth-oriented company that will capitalize on strong skills, knowledge and management experience gained in the industry.

TECHNICAL SKILLS

Operating Systems:

- Linux / UNIX (Red Hat, SuSE, Debian, FreeBSD)
- Microsoft Windows NT 4.0, 2000 Server
- Microsoft Windows 1.0-3.11, 95/98, Me, 2000/XP
- PC/MS-DOS 2.0-6.22, Macintosh OS v4-6

Applications:

- OpenOffice, Sun StarOffice, Microsoft Office, Lotus SmartSuite, WordPerfect Office
- GIMP, Adobe Photoshop / Illustrator
- J.D. Edwards Alcatraz (IBM AS/400)

System Administration/Network Management:

- Samba, NFS
- VPN, SSH, VNC, Citrix MetaFrame, pcAnywhere
- Firewall (iptables / ipchains), NAT, Microsoft ISA
- tcpdump, Ethereal, EtherPeek, Nmap, MRTG
- Kernel and Software Optimizing / Compiling

Network Hardware & Protocols:

- Category 5/5e Ethernet Cabling
- Cisco, Bay Networks, ADTRAN Switches/Routers
- Network Interfaces (PCI, ISA, PCMCIA, Wireless)
- T1, xDSL, Various Modems, HPNA Dial-up
- TCP/IP, NetBEUI, NetBIOS, SMB (Samba), DHCP, DNS (BIND), SNMP, FTP, HTTP, SMTP, POP3, PPP, PPTP

Web Development & Programming:

- Apache, Microsoft IIS
- Squid, Microsoft Proxy
- Sendmail, Exim, procmail, Microsoft Exchange
- MySQL, Microsoft SQL
- Vim/vi, Quanta+, Screem, Microsoft FrontPage
- HTML, PHP, JavaScript
- Shell Scripts, Perl, Batch Files
- C/C++, Visual C++, Pascal, BASIC

PROFESSIONAL EXPERIENCE

IMPEX, INC. - Irving, Texas

12/02 - present

IT Manager

Administered and managed company network and computer services, both onsite and remotely. Serviced and repaired company PCs, servers, network components and cabling, provided technical support and training to associates, upgraded and installed hardware components, and optimized application, driver and configuration settings to maximize system and network performance. Maintained company's programmable PBX telecom services.

- Network and system administration of Linux, FreeBSD and Windows-based servers and workstations utilizing Sendmail, LDAP, Exchange, Apache, IIS, Samba, MySQL, MS SQL, Citrix MetaFrame and other services.
- Designed, developed and maintained dynamic corporate intranet and Internet web sites utilizing LAMP (Linux, Apache, MySQL and PHP) technology (<http://www.impex-inc.com> and <http://www.fgm-impex.com>).
- Integrated and configured Point-Of-Sale software with company's accounting package (Visual AccountMate SQL), including installation and training roll-out to remote store locations.
- Established and integrated EDI services for improved customer order and shipping communications.

TEX-MEX METER SERVICE, INC. - Midland, Texas

2/01 – 12/02

IT Manager

Contract assignment administering and managing company network and computer services, both onsite and remotely. Serviced and repaired company PCs, servers, network components and cabling, provided technical support and training to associates, upgraded and installed hardware components, and optimized application, driver and configuration settings to maximize system and network performance.

- Network and system administration of Windows-based servers and workstations.
- Designed, developed and maintained corporate intranet and Internet (<http://pages.prodigy.net/tmms/>) web sites.

GATEWAY COUNTRY - Bridgeton, Missouri

2/00 - 2/01

Assistant Store Manager

Managed Service and Training departments, including Customer Service, Operations and Human Resources. Coached, mentored, and provided performance feedback for store staff.

- Increased Service department productivity resulting in revenue gain of 89%, and Training department sales resulting in revenue gain of 68% over previous year figures.
- Managed store's 83-seat local area network (LAN), performed installation, configuration, maintenance, troubleshooting, diagnostics, repair and component upgrades for store PCs and servers. Developed applications to install programs, files and settings on PC displays and workstations for non-technical staff use.

- Identified scope and provided sound resolution for a Gateway “known issue, no resolution” TCP/IP configuration error affecting a new product release. Resolution saved the company untold hours in technician troubleshooting and repair.
- Appointed to pilot-group leader working with the test roll-out of company’s new proprietary wide area network (WAN) browser-based sales order entry interface.

IT CONSULTANT & SERVICES (*d/b/a Niche Development*) – Missouri / Texas 2/99 – Present

Operated independent practice providing technology consulting, programming and training for individuals and small businesses. Services included hardware/software installation, technical support, troubleshooting, diagnostics, repair, maintenance and overall performance optimization of client PCs. Installed and configured client-server/ peer-to-peer LANs including application, email, web and proxy servers in addition to standard file/printer sharing with focus on Microsoft Windows to Linux service migrations.

- Designed, developed and continue to maintain web site *Landman101.com* (<http://www.landman101.com>) for a client specializing in petroleum and land management training.
- Designed, developed and continue to maintain *Niche Development* (<http://www.nichedevelopment.com>), *Tuxist.org* (<http://www.tuxist.org>) and *Bee Hapbee* (<http://www.beehapbee.com>) web sites.
- Designed, developed and maintained web site *Casa Linda* (URL provided upon request) for the southwestern artist, Linda Miller.
- Developed custom utility software for data format conversion and print filters, and included data analysis and integrity checks to eliminate errors and data loss.

BABBAGE'S ETC. (*formerly Software Etc.*) 7/88 - 2/99

District Manager (2/94 – 2/99), **Store Manager** (7/88 - 2/94)

Districts managed covered multiple states throughout the Midwest and Southwest regions, and were comprised of up to 15 stores and 280 employees. Trained and motivated store managers and staff in sales performance, effective merchandising, customer service, operations and increased productivity through organization. Conducted openings of new stores and closings of lease-expired stores.

- Increased most recent district’s sales 30%, and decreased inventory loss 70%, which resulted in a revenue gain of \$1.42M during a 1½ year period and advanced district ranking from 31st to 12th (41 districts total) during same period. Advanced previous two district’s ranking from 39th to 18th, and 9th to 1st (42 districts total), and steadily increased each assigned district’s revenue and profits during tenure as District Manager.
- Appointed Central Region Software Coordinator with responsibilities as software support technician for electronic mail, Point-Of-Sale, Special Order and Store Application System.
- Selected to assist Software Etc. buyers in decisions regarding the selection of software titles for retail sales.

COMPUTER CONSULTANT & PROGRAMMER - Midland, Texas 1986 - 1988

Operated independent practice providing technology consulting, programming, maintenance, repair and training service for individuals and small businesses. Services included development of relational databases and spreadsheet templates for petroleum and banking industry clients which adhered to strict project management time lines.

- Garnered lengthy corporate contract as System Administrator for a UNIX network which included system analysis, performance optimization, development of data conversion and file management utilities, and shell scripts to automate procedures and scheduled tasks.

COMPUTERLAND OF MIDLAND - Midland, Texas 1984 - 1986

Sales Manager

Performed sales, installation, service, support and training for microcomputers, peripherals and software which included the establishment of major sales contracts with local oil and gas companies.

- Designed and developed Introductory, Intermediate and Advanced course material for training on popular software for IBM and compatible microcomputers. Course Instructor for these classes, both on-site and at client locations. Subsequent to employment, continued to instruct bi-weekly classes at their training facility.

EDUCATION

University of Texas Permian Basin – Odessa, Texas; Major: Business Administration
Midland Community College – Midland, Texas

CERTIFICATIONS

- LPIC-1 Certified System Administrator – Linux Professional Institute
- Linux+ Certified Linux Professional – CompTIA
- Network+ Certified Network Professional – CompTIA
- A+ Certified Service Technician – CompTIA